

# TANA WATER WORKS DEVELOPMENT AGENCY

REGISTRATION OF FIRMS FOR PROVISION OF MANAGEMENT TRAININGS AND WORK-PLACE RELATED SURVEYS (RESERVED FOR FIRMS OWNED BY WOMEN).

# TWWDA/REG/008/2023-2025

CHIEF EXECUTIVE OFFICER
TANA WATER WORKS DEVELOPMENT AGENCY
P.O. BOX 1292-10100
NYERI

TEL: 061-2032282

EMAIL: ceo@tanawwda.go.ke

WEBSITE: www.tanawwda.go.ke

**CLOSING DATE: Thursday 21st September 2023** 



Table of Contents			Page
INTRODUCTION		•••••	3
SECTION I -	Invitation for Tender		4
SECTION II -	Instructions to Candidates		5
SECTION III -	Letter of application		. 11
SECTION IV -	Standard Forms		14
	General information -	(Form1)	
	Particular experience Record -	(Form 2)	
	Personnel capabilities -	(Form3)	
	Candidate Summary -	(Form 3A)	
	Financial Capability -	(Form 4)	
	Litigation History	- (Form5)	
	Registration Form		
	Confidential Business Questionn	aire	
SECTION V -	Qualification Criteria		23



### **INTRODUCTION**

- 1.1 This document has been prepared for registration of Consultants wishing to apply. The list of registered Consultants will be used to invite bidders to quote / tender as and when need arises and the list will be valid for the period 2023-2025.
- 1.2 The document includes a form for invitation for tender, instructions to candidates and a letter of application with attached forms for candidates to complete.

 ${f NOTE}$ : In order for a candidate to be registered, the bidder must meet the qualification Criteria in Section V



#### SECTION I - INVITATION FOR REGISTRATION

Registration No. TWWDA/REG/008/2023-2025

Registration Name: REGISTRATION OF FIRMS FOR THE PROVISION OF MANAGEMENT TRAININGS AND WORK-PLACE RELATED SURVEYS (RESERVED FOR FIRMS OWNED BY WOMEN)

1. Tana Water Works Development Agency hereinafter referred as "Procuring entity" intends to invite candidates for Registration as Consultants for Work-place Environment Survey, Customer Satisfaction Survey, Gender Mainstreaming Survey, Drug and Substance Abuse Survey, Employees Satisfaction Survey, HIV/AIDS Awareness Survey, Security Preparedness Survey, Training Needs Assessment (TNA), Institutional Skills Gap and Human Resource Audit and Management Training Consultancy Services.

Registration is Reserved for Firms owned by Women as indicated in Appendix II.

- 2. Eligible candidates may obtain hard copies of the registration documents from TWWDA's Procurement Office during normal working hours upon payment of a Non Refundable fee of Kshs.1000 cash or Bankers cheque or download the document for free from the website www/tanawwda.go.ke.
- 3. Applications for registration must be submitted enclosed in plain sealed envelopes marked with the registration name and reference number and deposited in the pre-qualification box at Tana Water Works Development Agency, P. O. Box 1292 10100 Nyeri, Maji House, Baden Powel Road, addressed to the Chief Executive Officer, Tana Water Works Development Agency so as to be received on or before Thursday 21st September 2023 at 10.00am.
- 4. The applications for registration will be opened on **Thursday**, **21st September 2023 at 10.15a.m.** at the **TWWDA Board Room** in the presence of the candidates or their representatives who choose to attend;
- 5. Address for obtaining further information about the Registration Document/Submission of Bids/Opening of Bids:

**Tana Water Works Development Agency** 

Along Baden Powell Road, Maji House Ground Floor

P.O. Box 1292-10100 Tel: +254-61-2032282

Email: <a href="mailto:ceo@tanawwda.go.ke">ceo@tanawwda.go.ke</a>
Name: Eng. Philip Gichuki

Designation: TWWDA CEO/Accounting Officer

Signature:

Date: 28th August 2023

Page 4 of 23



# SECTION II - INSTRUCTIONS TO CANDIDATES

# Table of Contents

		Page	
2.1	Scope of registration		6
2.2	Submission of Applications		6
2.3	Eligible candidates		7
2.4	Qualification criteria		7
2.5	Public sector companies		7
2.6	Conflict of interest		8
2.7	Corrupt or fraudulent practices		8



#### SECTION II - INSTRUCTIONS TO CANDIDATES

#### 2.1 Scope of Registration

The Tana Water Works Development Agency hereinafter referred to as the procuring entity intends to prequalify candidates for Registration as Consultants for Workplace Environment Survey, Customer Satisfaction Survey, Gender Mainstreaming Survey, Drug and Substance Abuse Survey, Employees Satisfaction Survey, HIV/AIDS Awareness Survey and Security Preparedness Survey, Training Needs Assessment (TNA), Institutional Skills Gap Audit) and Management Training Consultancy Services.

### The bids will be categorized as follows:

CATEGORY	DESCRIPTION	
1.	Work place environment survey	
2.	Customer satisfaction survey	
3.	Gender mainstreaming survey	
4.	Drug and Substance Abuse Survey	
5.	Employees satisfaction survey	
6.	HIV/AIDS Awareness survey	
7.	Security Preparedness survey	
8.	Training Needs Assessment (TNA)	
9.	Institutional Skills Gap and HR Audit	
10.	Management Training and Consultancy Services	

- 2.1.1 It is expected that registration applications will be submitted to be received by the procuring entity not later than **Thursday 21st September 2023 at 10.00am**
- 2.1.2 Registration is reserved to eligible firms owned by women as indicated in appendix to instructions to candidates.

#### 2.2 Submission of Application

Applications for registration shall be submitted in sealed envelopes marked with the Registration name and reference number and deposited in the pre-qualification box at Tana Water Works Development Agency, P. O. Box 1292 – 10100 Nyeri, Maji House, Baden Powel Road, addressed to the Chief Executive Officer, Tana Water Works Development Agency so as to be received on or before Thursday, 21st September 2023 at 10.00am.



- 2.2.1 Tana Water Works Development Agency reserves the right to accept or reject late applications.
- 2.2.2 The name and mailing address of the applicant **SHALL NOT** be marked on the envelope.
- 2.2.3 All the information requested shall be provided in the English language.
- 2.2.4 Failure to provide information that is essential for effective evaluation of the applicant's qualifications or to provide timely clarification or substantiation of the information supplied may result in the applicant's disqualification.

#### 2.3 Eligible Candidates

- 2.3.1 This invitation for registration is reserved to eligible firms owned by women as defined in Kenya's Public Procurement Law and regulations and as indicated in the appendix to instructions to candidates.
- 2.3.2 The procuring entity's employees, committee members, board members and their relatives (spouse and children) are not eligible to participate in the tender unless where specially allowed under section 131 of the Act.
- 2.3.3 All terms found capable of performing the contract satisfactorily in accordance to the set tender criteria shall be considered.

#### 2.4 **Qualification Criteria**

2.4.1 Registration will be based on meeting the minimum requirements to pass in the criteria set as shown below. The declaration will be either pass or fail regarding the applicant's general and particular experience and financial position as demonstrated by the applicant's response in the forms provided in Section IV and submitted with the letter of application. The procuring entity reserves the right to waive minor deviations if they do not materially affect the capability of an applicant to perform the contract.

#### 2.4.2 Qualification Criteria. (Section V)

#### 2.4.3 Litigation History

The applicant should provide accurate information on any litigation or arbitration resulting from contracts completed or under its execution over the last five (5) years. A consistent history of awards against the applicant or any partner may result in failure of the application.

#### 2.5 Public Sector companies

2.5.1 Any public owned enterprise may be eligible to qualify if, in addition to meeting all the above requirements, it is also legally and financially autonomous, it operates under commercial law, and it is not a dependent agency of another public entity.





#### 2.6 **Conflict of Interest**

2.6.1 The applicant shall not be associated, nor have been associated in the past, with the consultant or any other entity that has prepared these documents. Any such association must be disclosed and may result in the dis-qualification of the applicant.

#### 2.7 Corrupt or Fraudulent Practices

- 2.7.1 The Procuring entity requires that bidders observe the highest standard of ethics during the procurement process and execution of contracts when used in the present regulations, the following terms are defined as follows;
  - (i) "corrupt practice" means the offering, giving, receiving, or soliciting of anything of value to influence the action of a public official in the procurement process or in contract execution; and
  - (ii) "fraudulent practice" means a misrepresentation of facts in order to influence a procurement process or the execution of a contract to the detriment of the Procuring entity, and includes collusive practice among bidder (prior to or after tender submission) designed to establish bid prices at artificial non-competitive levels and to deprive the Procuring entity of the benefits of free and open competition;
- 2.7.2 The procuring entity will reject a proposal for award if it determines that the tenderer recommended for award has engaged in corrupt or fraudulent practices in competing for the contract in question.
- 2.7.3 Further a bidder who is found to have indulged in corrupt or fraudulent practices risks being debarred from participating in public procurement in Kenya.



#### APPENDIX TO INSTRUCTIONS TO BIDDERS

### **Notes on the Appendix to the Instruction to Bidders**

- 1. The Appendix to instructions to candidates is intended to assist the procuring entity in providing specific information in relation to the corresponding clause in the instructions to the candidates included in Section II and has to be prepared for each specific procurement.
- 2. The procuring entity should specify in the appendix information and requirements specific to the circumstances of the procuring entity, the goods to be procured and any criteria/s that will apply for registration.
- 3. In preparing the Appendix the following aspects should be taken into consideration;
  - (a) The information that specifies and complements provisions of Section II to be incorporated
  - (b) Amendments and/or supplements if any, to provisions of Section II as necessitated by the circumstances of the goods to be procured to be also incorporated
- 4. Section II should remain unchanged and can only be amended through the Appendix.
- 5. Clauses to be included in this part must be consistent with the public procurement law and the regulations.



# **Appendix to Instructions to Bidders**

The following information regarding the particulars of the documents shall complement supplement or amend the provisions of the instructions to the bidders. Wherever there is a conflict between the provision of the instructions to the bidders and the provisions of the appendix, the provisions of the appendix herein shall prevail over those of the instructions to bidders

INSTRUCTIONS TO BIDDERS REFERENCE	PARTICULARS OF APPENDIX TO INSTRUCTIONS TO BIDDERS
Section 1	REGISTRATION OF FIRMS FOR PROVISION OF MANAGEMENT TRAININGS AND WORK-PLACE RELATED SURVEYS (RESERVED FOR FIRMS OWNED BY WOMEN). TWWDA/REG/008/2023-2025
2.2.1	Closing and opening date will be Thursday 21st September 2023 at 10.00 a.m. and 10.15 a.m. respectively.



#### SECTION III- LETTER OF APPLICATION

Date	
To Chief Executive Officer, Tana Water Works Development Agency, Maji House, Baden Powel Road, P. O. Box 1292 – 10100 Nyeri	
Ladies and/or Gentlemen	
(hereinafter referred to as "the Applicant"), a	act on behalf of (name of firm) and having reviewed and fully understood all of the gned hereby apply to be registered by yourselves as Reg. No. and Reg. name)
Registration number	Registration name
1.	
2.	
3.	
4.	
5.	

#### 2. Attached to this letter are copies of original documents defining

- (a) the Applicant's legal status
- (b) the principal place of business and
- (c) the place of incorporation (*for applicants who are corporations*), or the place of registration and the nationality of the owners (for applicants who are partnerships or individually-*owned firms*).
- 3. Your Agency and its authorized representatives are hereby authorized to conduct any inquiries or investigations to verify the statements, documents, and information submitted in connection with this application, and to seek clarification from our bankers and clients regarding any financial and technical aspects. This letter of Application will also serve as authorization to any individual or authorized representative of any institution referred to in the supporting information, to provide such information deemed necessary and as requested by yourselves to verify statements and information provided in this application, such as the resources, experience, and competence of the Applicant.



6. Your Agency and its authorized representatives may contact the following persons for further information.

General and managerial inquiries	
Contact 1	Telephone 1
Contact 2	Telephone 2

Personnel inquiries		
Contact 1	Telephone 1	
Contact 2	Telephone 2	

Technical inquiries		
Contact 1	Telephone 1	
Contact 2	Telephone 2	

Financial inquiries		
Contact 1	Telephone 1	
Contact 2	Telephone 2	

- 5. This application is made with the full understanding that:
  - (a) Bids by the applicants will be subject to verification of all information submitted for registration at the time of bidding.
  - (b) Your Agency reserves the right to:
    - amend the scope and value of any contracts bid under this project; in such event, bids will only be called from bidders who meet the revised requirements; and
    - reject or accept any application, cancel the tender process, and reject all applications
  - (c) your Agency shall not be liable for any such actions and shall be under no obligation to inform the Applicant of the grounds for them
  - 1. We confirm that if we bid, that bid, as well as any resulting contract, will be:



- (a) signed so as to legally bind all partners, jointly and severally.
- 2. The undersigned declare that the statement made and the information provided in the duly completed application are complete, true, and correct in every detail.

Signed	Signed
Name	Name
For and on behalf of (name of Applicant)	For and on behalf of (name of partner)
Signed	Signed
Name	Name
For and on behalf (name of Partner)	For and on behalf of (name of partner)
Signed	Signed
Name	Name
For and on behalf (name of Partner)	For and on behalf of (name of partner)

# SECTION IV - STANDARD FORMS

# **Table of Contents**

Form N	Io. Name
	Page
1.	General information
2	Particular experience record
3	Personnel capabilities
4.	Financial capability17
5.	Litigation History
6.	Registration Form
7.	Confidential Business Questionnaire21



#### **SECTION IV-**STANDARD FORMS

#### **Notes on completion of Standard Forms**

Application Form 1 General information

> This form is to be completed by all applicants. Where the applicant proposes to use sub-contractors the information should be supplied

in this format.

Application Form 2-Particular Experience Record

This form is to be completed by all applicants meeting the

requirement set out in the instructions to candidates.

Application Form 3 -Personnel Capabilities

> This form is to be completed by all applicants. It shall include specific positions essential to contract implementation. applicants shall provide the names of at least four candidates qualified to meet the specified requirements stated for each position.

Financial Capability Application Form 4-

> This form shall be completed by every applicant. It should contained financial information to demonstrate that they meet the requirements stated in the instructions to candidates. If necessary, separate sheets should be used to provide complete banker information. A copy of the audited balance sheet if available should be attached. The information should include the summary of actual

assets and liabilities for the last five years.

Application Form 5 -**Litigation History** 

> This form is to be completed by all applicants including each member. It should provide information on any history of litigation or arbitration resulting from contracts executed in the last five years or currently under execution.

> The form of registration must be completed by the bidder and submitted with the bid documents. It must also be duly signed by duly authorized representatives of the bidder.

Confidential Business Questionnaire Form - This form must be completed by the bidder and submitted with the registration documents.



# **APPLICATION FORM (1)**

# **GENERAL INFORMATION**

1.	Name of firm	
2.	Head office address	
3.	Telephone	Contact
4.	Fax	E-mail
5.	Place of incorporation/registration	Year of incorporation/registration

Nationality of owners			
	Name	Nationality	
1.			
2.			
3.			
4.			
5.			

# **APPLICATION FORM (2)**

### PARTICULAR EXPERIENCE RECORD

Name of Applicant:		

(Attach details of experience record relevant to this registration)



# **APPLICATION FORM (3)**

# PERSONNEL CAPABILITIES

Name of Applicant		

1.	Title of position
	Name of prime candidate
	Name of alternate candidate
2.	Tile of position
	Name of prime candidate
	Name of alternate candidate
3.	Title of position
	Name of prime candidate
	Name of alternate candidate
4.	Title of position
	Name of prime candidate
	Name of alternate candidate



# **APPLICATION FORM (4)**

# FINANCIAL CAPABILITY

Name of Applicant:						
Banker Name of banker						
	Address of banker					
	Telephone			Contact name and title		
	Fax			E mail		
Financial information in Kshs.		Actual: previous two years			Projected: next two years	
		1.	2.		3.	4.
1. Total a	issets					
2. Curren						
3. Total 1						
	nt liabilities					
5. Profits	before					
taxes	C					
6. Profits	s after taxes					
Source of finance			Amount	Kshs.		
1.						
2.						
3.	3.					
4.	4.					



# **APPLICATION FORM (5)**

# LITIGATION HISTORY

Name of Applicant:		

Applicants should provide information of any history of litigation or arbitration resulting from contracts executed in the last five years or currently under execution.

Year	Award FOR	Name of client, cause of litigation,	Disputed amount
	or AGAINST	and matter in dispute	(current value
	Applicant		Kshs.)

# **FORM OF REGISTRATION**

		Date
To:		Registration No.
	address of procuring entity]	
Gentlemen and/or L	adies:	
Noswe, the und	lersigned, offer to	ments including Addenda bers]. the receipt of which is hereby duly acknowledged supply deliver, install and commission to equipment description) in conformity with the said
registration docume 2. We unde	nts. ertake, if our document is acco	epted, to deliver install and commission the equipment in the Schedule of Requirements.
Bid submission of the		for a period of <b>120</b> [number] days from the date fixed fond it shall remain binding upon us and may be accepted a
	•	ritten acceptance thereof and your notification of award signing of the Contract by the parties.
6. We unde	erstand that you are not bound	I to accept the lowest or any tender you may receive.
Dated this	day of	20
[signature]		[in the capacity of]
Duly authorized to s	sign registration for an on beh	alf of



# CONFIDENTIAL BUSINESS QUESTIONNAIRE FORM

You are requested to give the particulars indicated in Part 1 and either Part 2(a), 2(b) or 2 (c) whichever applied to your type of business.

You are advised that it is a serious offence to give false information on this form

	nises		
	Street/Ro		
	Tel No		
	lo		
	ess which you can handle at any one tir		
Name of your bankers		Branch	
	Part 2 (a) – Sole Prop	nrietor	
Vour name in full	1		
Nationality	Country of	f origin	
Nationality		origin	•••••
	<ul> <li>Citizenship details</li> </ul>		
	•		
	Part 2 (b) Partnership		
	partners as follows:		
Name	Nationality	Citizenship Details	Shares
1.			
2.			
3.			
4.			
	Part 2 (c) – Register	red Company	
Private or Public	Part 2 (c ) – Register		
State the nominal			
State the nominal Nominal Ksh	l and issued capital of company-		
State the nominal Nominal Ksh Issued Ksh	l and issued capital of company- as		
State the nominal Nominal Ksh Issued Ksh	l and issued capital of company- ns		
State the nominal Nominal Ksh Issued Ksh Given details of a Name	l and issued capital of company- ns	Citizenship Details	Shares
State the nominal Nominal Ksh Issued Ksh Given details of a Name 1	l and issued capital of company- ns	Citizenship Details	Shares
State the nominal Nominal Ksh Issued Ksh Given details of a Name 1	l and issued capital of company- ns. hs. all directors as follows Nationality	Citizenship Details	Shares
State the nominal Nominal Ksh Issued Ksh Given details of a Name 1	l and issued capital of company- ns. hs. all directors as follows Nationality	Citizenship Details	Shares
State the nominal Nominal Ksh Issued Ksh Given details of a Name 1	l and issued capital of company- ns. hs. all directors as follows Nationality	Citizenship Details	Shares
State the nominal Nominal Ksh Issued Ksh Given details of a Name 1	l and issued capital of company- ns. hs. all directors as follows Nationality	Citizenship Details	Shares
State the nominal Nominal Ksh Issued Ksh Given details of a Name 1	l and issued capital of company- ns. hs. all directors as follows Nationality	Citizenship Details	Shares

• If a Kenya Citizen, indicate under "Citizenship Details" whether by Birth, Naturalization or registration.



Part 1 – General:

### SECTION V - QUALIFICATION CRITERIA

Bidder No. ..... Bidder Name .....

1.	MANDATORY REQUIREMENTS	Yes	No	Remarks
	Submission of valid documents under listed:-			THESE
	i) Valid Tax compliance Certificate			REQUIREMENT
	ii) Certificate of Incorporation / Registration.			ARE OPTIONAL
	iii) Registration with local authority.			FOR FIRMS UNDER SPECIAL GROUPS
	iv) Must clearly indicate the physical location, mobile			
	number/s and landline/s were applicable.			
	v) Submit at least ONE COPY of the Registration document marked signed and stamped.			
	vi) Submit a duly `filled up` form of registration` in the format provided in this pre-qualification document, addressed to <b>Tana</b> Water Works Development Agency. The terms under the form of registration shall be valid for 120 days.			
2	TECHNICAL AND OTHER REQUIREMENTS			
		Required Marks	Awarded Marks	Remarks
	i. Attach copy of the CURRENT/VALID CERTIFICATE OF PREFERENCE AND RESERVATION (WOMEN) AGPO	50		
	<ul> <li>ii) Previous dealings with TWWDA - will address issues such as:</li> <li>Late delivery (Less 3)</li> <li>Partial delivery(less 3)</li> <li>Poor quality goods/returns e.g. Counterfeit Goods (less 3)</li> <li>NB: Those who haven't been engaged by TWWDA in the past will be exempted/score all.</li> </ul>	15		
	iii) Provide information on: Tel- landlines/mobiles, E-mail address and contact person(s)	25		
	iv) Company profile / business profile	5		
	v) Complete Confidential Business Questionnaire attached	5		
	Total Marks	100		

NB: A bidder who will not meet all the mandatory requirement will not proceed for Technical Evaluation.

NB: A bidder shall be prequalified upon attaining at least 75 marks.

